



2022/23 Registration FAQs v1.0

Hungerford Town Juniors FC will be using the TeamFeePay system to register players from the 2022/23 season. The system is easy to use but here are some handy FAQs:

1. I don't know which specific team (e.g. 'Blacks' or 'Whites') to select.

If you do not know which team to select, please just add the player into any team and payment plan within that age group. We can move the player into the correct team at a later point ahead of the new season and once any team names and player lists are confirmed.

2. How do I add more than one player?

Once you have added the first player the TeamFeePay system will ask you whether you need to add a further player. The system is configured to apply a discount to each subsequent player. Note that TeamFeePay may process and take separate payments (via the Stripe system) for each player so you may see two or more payments on your bank statement.

3. What is the instalment payment option?

This option allows payment to be made in 6 monthly (i.e., 6 equal payments across 6 months) payments, instead of a single lump sum, to help with cashflow. Note that the instalment option does not give the Early Bird discount but other reductions - such as multiple player discounts – should still apply.

4. Can I pay by Cash or Cheque?

No. We are now using TeamFeePay to centrally manage all our club payments. This allows us to track our subscriptions and means that Team Managers are not spending time collecting player fees and chasing payments. TeamFeePay uses the Stripe debit/credit card system to process payments. If you do not have a bank account then please contact the club for advice.

5. What are registration fees used for?

We believe Hungerford Town Juniors FC fees are very reasonable. In fact, we are probably one of the cheapest clubs in the area. Registration fees are spent on pitch and training facility rental (we do not own the pitches on which we play), League & FA fees, player kit, training and match equipment, paying match officials, insurance, subsidising player/member events, etc. So, we reckon our registration fees are very good value. However, we are an inclusive club, so if any of our parents/guardians will find it difficult to find the full cost of the registration fee then the club will listen and try to help.

6. I am struggling to register on TeamFeePay and need help

Please e-mail matthew.armishaw@googlemail.com and explain the problem and we will try to help. Please allow us a few days to respond.